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Ace Industrial Supply, Burbank, California Complaints & Reviews - Harassment

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Ace Industrial Supply

Posted: R. Schepers

Harassment

Complaint Rating:

Contact information:

Ace Industrial Supply
7535 San Fernando Rd.
Burbank, California
United States
Phone: 8182521981

Make harassing calls, intimidating my husband to order their tools which we have no use for. When I tried to explain why we couldn't use the tools, Mr. Stearns swore at me and made rude threatening comments. Called repeatedly, we had to unplug our phone. Finally we contacted the State of Calif. Attorney General's Office in order to stop the harassing calls.

Comments

United States

Unsolicited Phone Calls

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- + Ace Industrial Supply - Unauthorized charges
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- + Ace Industrial Supply - Charged \$400 for "free" items

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9th of Jan, 2014 by fckaceindustrial

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We have bought from ace on 2 separate occasions just fine they even sent my son a little john deere ride on toy BUT THEN... we get tools we get a bill we talk to ace on payment arrangements due to lack of work. A man claiming to be frank johnson an attorney for ace has called me and my husbands phone 162 time between both phones in a 28 hour period. These calls are all thru out the day. Not ending until midnight!!! Its a 3 hr time differnce behind us who is open that late? The man even called us drunk and demanding our bank account numbers. Not only did I have to have numbers bloxked before he resorted to private calling I had to get my local police department, burbank California s police department my attorney general whos in contact with California s attorney general the bbb . HE EVEN CUSSED THE COP OUT WHEN HE ANSWERED MY PHONE. The man called my husband a piece of shit, an ass and called both of us liars after calling me a c***!!! DO NOT GET INVOLVED WITH THIS COMPANY PERIOD!!!

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18th of Jan, 2014 by [Northidahomom78](#)

0 Votes

Never in my life have I been treated with the disrespect and rudeness I encountered with Ace Industrial. Not to mention the outright lies the salesperson told. He told my husband he was sending him some free saws-all blades and we received them, a month later we got a call asking us to pay our bill for \$368. We told him we were told they were free and he said no they weren't' and we better pay or we would be turned over to collections. I told him we would return them and he said they were nonreturnable. He then proceeded to tell me that he felt sorry for me being married to my husband. At which time I hung up on him! After months of harassing calls he called and posed as a lawyer ready to serve a bench warrant on my husband for \$25, 000. Again treating me with the worst disrespect I have ever experienced and telling me I was insane! I paid the stupid bill only to shut him up and get rid of the harassment. I will never recommend or use this company and will be contacting the BBB and FTC as soon as possible. What a horrible company!

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30th of Jan, 2014 by [Alberta Electrician](#)

0 Votes

Piece of shit company. Never ever try to deal with this organization as they are nothing but irresponsible and have a disgusting approach to customer service. Personally think this company is nothing more than a scam. DO NOT GIVE THESE PEOPLE ANY MONEY EVER!!!

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28th of Mar, 2014 by [inner bay renovations](#)

0 Votes

The guy/company are fucking doush bags. He called me a while ago starting off with the same spiel "Hey, my guys tell me your really busy where your working". Would never answer my question as to who he was, and what he wanted the first time he called. I finally told him I had to get back to work if he wasn't going to tell me who he was and what he wanted. Then he calls me a "whinny bitch" because I told him I was working and needed to go. Than he stated "doesn't sound like your working" (because I put my tools down to answer this waste of time/space/human body's call). I told him to NEVER call me ever again and hung up on him.

The second time he called was yesterday. He started with the same pitch "Hey, my guys tell me your really busy where you are", (he must not have remembered calling me the first time because I told him NEVER to call me ever again). I played nice though because I wanted to find out who he was and where he was from. I chose not to buy any of his products and he began insulting me saying I have a "tiny brain" because I did not want 20 saw blades, and that I liked to shop at rona as they accept returns no questions asked. He tried to sell me on "carbide" blades and I asked him what the difference between his blades and other carbides blades, and he out right lied to me. He keeps calling from private number and harassing me. My phone can't even block him.

This guy needs his head kicked in, in my opinion or needs to get fired! How the hell is this guy still doing this stuff? I see soo many complaints about this person, yet he goes on and on apparently harassing people! Somebody do something about this guy! I can't

even find out where he is from. He tells me he's from toronto, but the only ACE inudstrial supply I see is in california in the USA.

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👤 24th of Apr, 2014 by 👤 Lester

👍👎 1 Votes

These guys have been calling me for 10 years!!! They are the most rude fucking assholes in the world. They will not take no for an answer. I ordered some things from these crooks and when it got to me they added what they wanted on the bill and stuck it to me. Worst company I have ever bought anything from ever!!! If it was legal to kill somebody I will gun these fuckers down in a second.

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👤 24th of Apr, 2014 by 👤 inner bay renovations

👍👎 0 Votes

I agree!

Lesterj,

Where did the man say he or his company was from?

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👤 12th of May, 2014 by 👤 fairnessnoway

👍👎 0 Votes

this company is a bunch of assholes!!!

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👤 12th of May, 2014 by 👤 fairnessnoway

👍👎 0 Votes

this company is a bunch of assholes

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👤 18th of Nov, 2014 by 👤 Steve Buchana

👍👎 0 Votes

These idiots have been driving us crazy for 2 years. Made a huge mistake of buying something from them. They are the most inconsiderate idiots we have ever seen. There has got to be a way to stop all the calls.

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👤 4th of May, 2015 by 👤 Tony in Teas

👍👎 0 Votes

Ace Supplies has called us for over the last six years trying to sell crap I have no idea what it is... I have no idea how to get rid of them. They call from a number 1-208-472-6088 but they keep changing their numbers.

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Your attitude towards Complaint Agree Neutral Disagree

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Please provide as much information as possible...

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